

**RE: FRPC - letter to the Chairperson**

1 message

Eatrides, Vicky (CRTC)

Tue, Oct 13, 2026 at 3:51 PM

To: "execdir@frpc.net"

Cc: "McIntyre, Anthony (CRTC) (il, lui | he, him)", "Hutton, Scott (CRTC)"

, "Bureau de la présidente / Chairperson's office"

Good afternoon, Monica,

Thank you for your letter. We all agree that public interest and consumer groups play an important role in reflecting the perspectives of Canadians. That is why the CRTC has mechanisms in place to encourage participation in our proceedings and regularly engages with organizations.

As noted in your letter, timely decisions on costs applications are important. As you know, the CRTC is a quasi-judicial tribunal that must follow formal steps, including holding public proceedings to consult on applications. These costs, which are reimbursed by private companies, can represent large amounts (e.g., hundreds of thousands of dollars per proceeding), and are often contested by the payors.

That said, we are continuing to take steps within our control to speed up the process. As you know, we have reintroduced interim costs awards to allow organizations to receive payments earlier and have significantly increased the scale of costs. The internal changes we have made to speed up decisions are also showing results. For example, decisions on applications that were filed this year were published in less than half the time it took in 2025. From the time the application comes in, to when the decision is published, we have decreased the average time to three months. You will have seen a number of costs decisions published recently, and this pace will continue with many more coming out in the next few weeks.

In our meetings together over the past year, we have consistently encouraged ongoing dialogue. When you reached out in August, our Senior General Counsel and Vice President for Legal Services, Anthony McIntyre, who is the senior executive responsible for costs awards, followed up right away to address the issues you raised. I understand that you have been in regular communication and that you are meeting tomorrow.

Thank you for your continued engagement on these important issues. We look forward to continuing the conversation.

Best regards,

Vicky

Vicky Eatrides
(Elle, la / She, her)

Présidente et première dirigeante

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N'hésitez pas à me répondre dans la langue officielle de votre choix.
Feel free to reply in the official language of your choice.

From: M.L. Auer [REDACTED]
Sent: October 5, 2026 7:45 AM
To: Eatrides, Vicky (CRTC) [REDACTED]
Subject: FRPC - letter to the Chairperson
Importance: High

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Please find attached a letter for the CRTC's Chairperson.

Thank you for your time,

Monica Auer, M.A., LL.M.
Executive Director
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Ottawa, Ontario
Canada